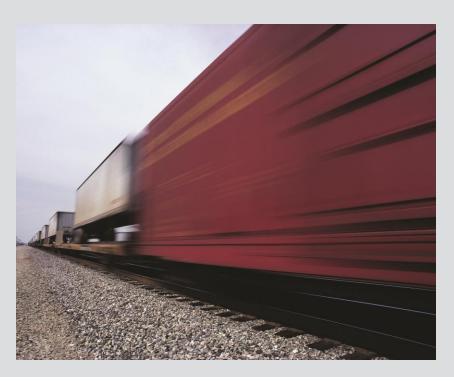
What Happens to Rail Cars – A Panel Discussion



Moderator: Jim Pinson

Railinc

Panelists: Robert Sanford

Norfolk Southern Corp.

Gary Nelson

Sidney and Lowe Railroad

Mark Hawkins

Railinc

Discussion Flow - Part I

Governing Rules Car Requests Movement for Loading **Switch Carrier Handling Loaded Movement Compensation Methods Determination of Car Hire Liability**

Discussion Flow - Part II

Reporting/Settlement of Car Hire Car Hire Claims Reclaims **Special Situations Empty Handling** Private Car Comparison (As Time Allows) Tank Car Equalization (As Time Allows)

Governing Rules

AAR Circular OT-10

- List of Subscribers
- Car Service Rules
- Car Service Directives 145, 150, 175, 435
- Special Car Orders 30, 90, 200
- AAR Transportation Division (TD)
 Circulars 1, 2, 3, 4, 5
- Car Hire Rules

Governing Rules

Carriers Choose to Subscribe to Circular OT-10

When Operating Authority is Granted by the Surface Transportation Board (STB) the Car Service Car Hire Agreement is one of the Documents Presented for Signature

OT-10 is Published on the Railinc Website:

https://www.railinc.com/rportal/documents/18/260773/OT-10.pdf

Car Requests – Shipper

Carriers Must Record Car Orders by Date

Car Service Rule 15, A

Shipper Requests
Cars from Serving
Carrier at Origin

Car Service Rule 15, B

Request Directly
to Origin Line
Haul Carrier May
Result in Cars
Arriving at Switch
Carrier
Unexpectedly

Car Requests – From Origin Carrier

Switch Carrier Requests
Cars from Origin Line
Haul Carrier

Car Service Rule 15, C

If Origin Line Haul Carrier Cannot Supply Cars, Switch Carrier can Make Other Arrangements

Car Service Rule 15, C

Car Requests – Possible Issues

- Origin Line Haul Carrier May not Have the Requested Cars
 - Cars owned or leased by the Origin Line Haul Carrier
 - Free Running cars on the Origin Line Haul Carrier's Line
- Too Many Cars Delivered to Switch Carrier
 - 10 Cars Needed Daily
 - 70 Cars Delivered Monday

Car Supply



Car Requests – Possible Issues

- Shipper Rejects (Equipment Quality Reporting)
 - Reasons for Rejections not Communicated Well
 - Defects not Addressed in Timely Fashion
- AAR Circular OT-34
 - Requires Reporting of Shipper Rejects
 - Automatically Communicates to Car Mark Owner

Quality of Cars

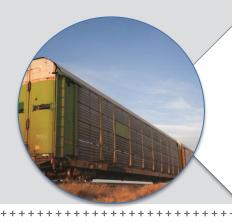


Car Requests – Unneeded Cars



Unassigned Empty Cars Can be

- Loaded as Needed or
- Returned to the Car Mark Owner



Assigned Cars Must be Returned Reverse Route

Not Available for Loading

Car Requests – Unneeded Cars



Unassigned Cars Must be Returned via Designated Outlets

• SCO 90



Assigned Cars that are Mishandled

- Assigned a Transportation Code E
- Returned to Point of Assignment via SCO 90 Outlets

At Origin and/or Destination Switching May be Performed

Car Hire
Can be
Transferred
to the Line
Haul Carrier
(120 Hour
Maximum)
Car Hire
Rule 5

Other
Maximums
can be
Negotiated
Between
the Carriers

Alternative Maximums Must be Registered with Railinc Switch
Carrier is
Usually Paid
via
Switching
Settlement
Statement

Origin
Switch
Typically
Involves:

-Interchange from Line Haul to Switch Carrier

-Movement to Shipper by Switch Carrier

-Loaded Release by Shipper -Movement from Shipper by Switch Carrier

-Interchange from Switch Carrier to Line Haul

Destination
Switch
Typically
Involves:

-Interchange from Line Haul to Switch Carrier -Movement to Shipper by Switch Carrier

-Empty Release by Shipper -Movement from Shipper by Switch Carrier -Interchange from Switch Carrier to Line Haul

Intermediate Switching Typically Involves:

- Interchange from Line Haul to Switch Carrier
- Interchange from Switch Carrier to Next Line Haul Carrier (or Next Switch Carrier)

Intermediate Switching Does Not Involve:

- Placement to a Shipper or Consignee
- Service for Local Customers
- Change of Load/Empty Status

Transfer of Liability – Origin Switch

- From Interchange to Loaded Release (Empty)
- From Loaded Release to Interchange (Loaded)
- Subject to 120 Hour Maximum
- Bilateral Agreements can be Negotiated

Transfer of Liability – Destination Switch

- From Interchange to Empty Release (Loaded)
- From Empty Release to Interchange (Empty)
- Subject to 120 Hour Maximum
- Bilateral Agreements can be Negotiated

Intermediate
Transfer of Liability

- From Loaded or Empty Receipt from Line Haul Carrier
- To Loaded or Empty Delivery to Next Line Haul or Switching Carrier
- Subject to 24 Hour Maximum
- Bilateral Agreements

Loaded Movement

Movement
Events are
Reported via
TRAIN II

- Movements Provide Carriers with Current and Accurate Location Information
- Movements Provide Shippers/Consignees with Current and Accurate Location Information
- Movements Assist LCS with Continuity Checks for Interchange Events
- Movements Allow the Accurate
 Determination of Distance Travelled

Loaded Movement

Interchange
Events are
Reported by
the Delivering
and Receiving
Carriers

- Reported Interchange Events Provide Accurate Location Information
- Reported Interchange Events Provide the Basis for LCS Analysis of Liability Possession
- LCS Interchange Events are the Basis for Determining Car Hire Liability – Car Hire Rule 9

Loaded Movement – Potential Issues

- Car Service Rule 7 Defines Interchange as:
 - Cars are Placed on Designated Interchange Track
 - Accompanied by Necessary Data for Forwarding (EDI 418 Advance Consist)
- Car Hire Rule 15 Allows Car Hire Relief for the Carrier Attempting Delivery via Transfer of Liability (TOL)

Interchange Cannot be Accomplished



Loaded Movement – Potential Issues

- Delivering Carrier Contacts Receiving Carrier
- Receiving Carrier Advises the Cars Cannot be Accepted
- Delivering Carrier Transmits an Offer to Railinc (TRAIN 08 or TRAIN 10 Type 82)
- Railinc Advises the Receiving Carrier of the Offer (TRAIN 26)
- Receiving Carrier Can Accept or Deny Liability

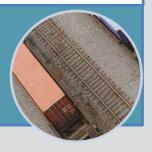
Car Hire Rule 15



Loaded Movement – Potential Issues

- If Liability is Accepted, Railinc Creates a TOL Message (TRAIN 28)
- If Liability is Denied, Railinc Advises the Delivering Carrier of the Denial (TRAIN 29)
- Failure to Respond to the Offer Timely Results in a TOL (TRAIN 28)
 - Class I Carrier Time Limit 6 Hours
 - Non-Class I Carrier Time Limit 12 Hours

Car Hire Rule 15



Compensation Methods



Line Haul Division – A Carrier Receives a Portion of the Revenue Through Settlement in the Interline Settlement System (ISS)



Switching – A Carrier Receives
Payment – Usually on a Per Car
Basis – Through the Switching
Settlement Process

Compensation Methods



Handling Carrier – A Carrier Receives a Negotiated Fee for the Services Rendered

- Handling Carrier Fees are Negotiated between the Carriers Involved
- Handling Carrier Fees are Settled Outside ISS
- Car Hire may be Part of the Handling Carrier Negotiations

Compensation Methods



Haulage – A Carrier (Hauling Carrier) Receives a Negotiated Payment to Act as Agent for Another Carrier (Haulage Rights Carrier)

- Car Hire Typically is Paid by the Haulage Rights Carrier
- Industry Systems Attempt to Properly Allocate Car Hire Liability through LCS
- Accurate and Timely (Real Time) Reporting of Haulage Transactions is Vital

Determination of Car Hire Liability

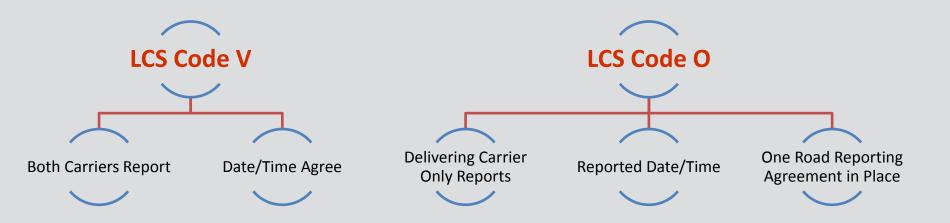
Car Hire Liability is Determined by the Liability Continuity System (LCS)

Car Hire Rule 2

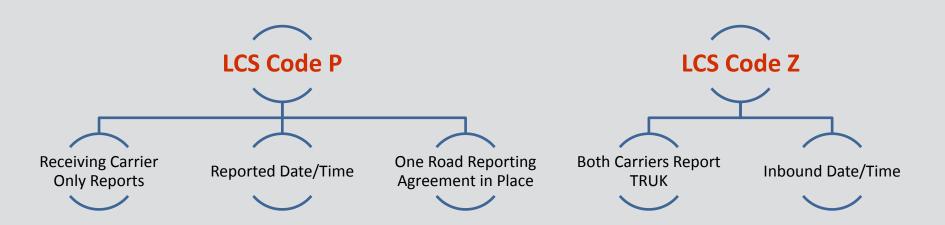
Crafted by Car
Accountants to
Allocate all Hours in
a Month to a
Company

LCS Rules are
Written to
Encourage Accurate
and Timely
Interchange
Reporting

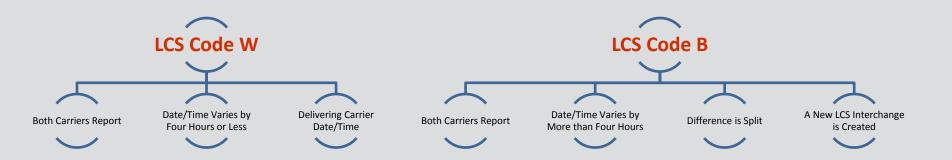
Determination of Car Hire Liability – Verified Records



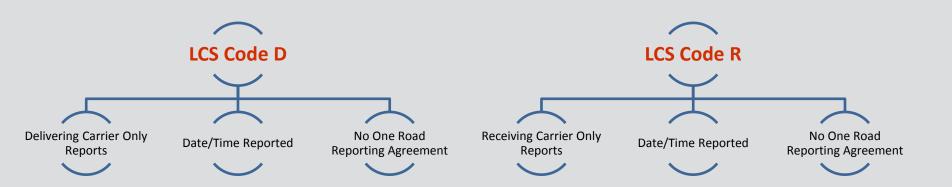
Determination of Car Hire Liability – Verified Records



Determination of Car Hire Liability – Split Liability Records



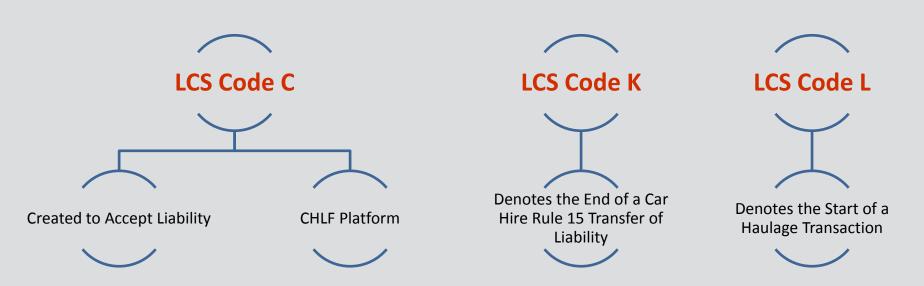
Determination of Car Hire Liability – Missing Reports



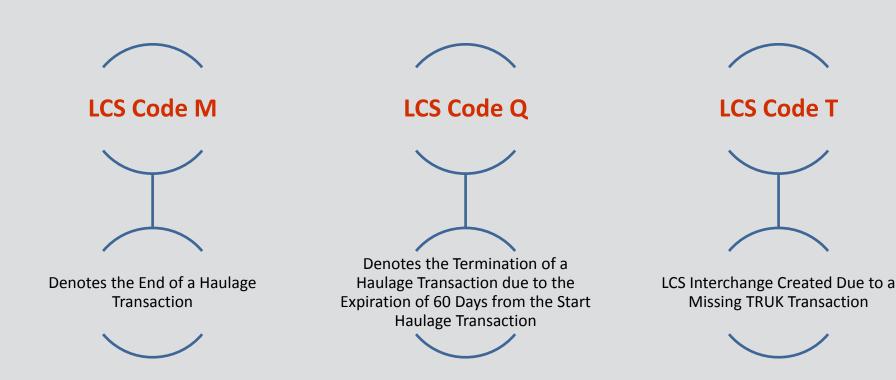
Determination of Car Hire Liability – Missing Reports

LCS Code G Neither Carrier Reports – LCS Interchange is Created One **Movement Records Indicate** Minute Prior to the First Movement **Possession Changed** on the Receiving Carrier

Determination of Car Hire Liability – Special Messages



Determination of Car Hire Liability – Special Messages



Determination of Car Hire Liability – Resources

Car Accounting Self Service (CASS)

- Provides a View into the Event Repository
- Shows the Events that Resulted in an LCS Record
- Highlights Special Situations
 - LCS Evaluation
 - Haulage
 - Transfer of Liability Rules 4, 5 and 15
 - Interchange Suppression

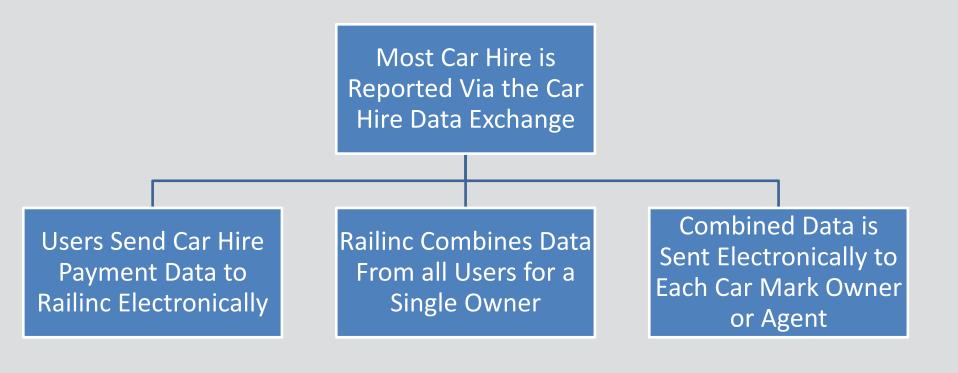
Determination of Car Hire Liability – Resources

Car Hire Liability File (CHLF)

- Uses LCS and TOL Records to Calculate Liability
- Provides Cycles and Critical Events

Reporting/Settlement of Car Hire

Car Hire is Reported Monthly by the User of Rail Equipment to the Car Mark Owner (Car Hire Rule 3)



CHDX Data is Used to Create Market Data Reports

Provide Market
 Information for Use in
 Car Hire Rate
 Negotiation

CHDX Data is Used to Populate the Railroad Clearinghouse (RCH)

RCH Assembles and Settles Car Hire Amounts

- Summaries of the Amounts Owed to and by Each Participant are Created
- A Net/Net Amount is Calculated
- The Net/Net Amount is Settled
- Settlement Occurs Monthly on a Fixed Date (Around the 21st of Each Month)
- All Participant Accounts are Fully Settled

RCH Simplifies the Settlement Process

 One Monthly Payment or Receipt vs. Individual Settlement Arrangements

RCH Requires Timely Settlements

- Payments due RCH must be Received by 11:00 on Settlement Day
- Receipts Owed by RCH are Paid by 2:00 on Settlement Day
- Prior to RCH, Collection of Car Hire Could Take Months

The RCH Administrator is Empowered to Work with Participants to Effect Accurate Settlement

- RCH Imposes Penalties When Funding is Delayed
- Eventually, Participants can be Excluded from the Process

Inaccurate
Determination of Car
Hire Liability Results in
Car Hire Claims

Claims Represent Rework

Systems did not Accurately Report Car Hire Car Hire Claims are Issued Between Three and Five Months after the Service Month (Car Hire Rule 11)

Allows Processing of Current Payments

Allows Processing of Voluntary Payments

Car Hire Claims Must be in a Specific Format (Appendix J to the Code of Car Hire Rules)

- Car Initial Number and Service Date
- LCS Interchanges
- All Payments Received from Users of the Car
- The Hours Being Claimed

Bilateral Agreements to Vary the Format can be Made

Valid Responses to Claims (Car Hire Rule 11)

- Provide LCS Record(s) that Disprove Responsibility
- Provide TOL Record(s) that Disprove Responsibility
- Pay the Time Owed Plus Penalty
 - 15% Penalty For Claims Processed Timely
 - 30% Penalty For Claims Processed Beyond Time Limits

Invalid Responses To Claims

- Haulage Agreement
 - Haulage Agreements are Between the Hauling Carrier and the Haulage Rights Carrier
 - The Car Mark Owner may not be Involved in the Haulage Agreement
 - The Car Mark Owner should be Made Whole and any Adjustments made Between the Hauling Carrier and Haulage Rights Carrier

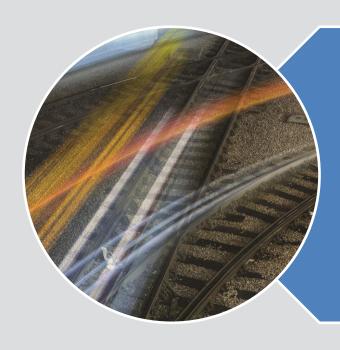


Example 1

- Road A is the Hauling Carrier for Road B
- Road B is the Haulage Rights Carrier and Responsible for Car Hire
- Haulage was not Properly Initiated
- LCS Shows Road A is Liable for Car Hire
- Road A Received a Claim
- Road A Should Pay the Claim
- Road A May Request Reimbursement from Road B

Invalid Responses To Claims

- Special Agreement
 - Special Agreements are Between Two or More Carriers
 - The Car Mark Owner may not be Involved in the Agreement
 - The Car Mark Owner should be Made Whole and any Adjustments made Between the Parties to the Agreement



Example 2

- Road A and Road B are Direct Connections
- Road A Agreed to Allow Road B a Special Reclaim
- LCS Shows Road B to be Liable for Car Hire
- Road B Receives a Claim
- Road B Should Pay the Claim
- Reimbursement May be Requested from Road A

Invalid Responses To Claims

- Car Not Received at the LCS Date/Time
 - The Date and Time Established by LCS is the Official Interchange Date/Time for Car Hire Purposes (Car Hire Rule 11)
 - Car Hire Should be Paid Based on the LCS Record
 - Interchange Partners Should Coordinate on Interchange Reporting
 - Adjustments Can be Requested Outside the Car Hire Rules

Invalid Responses To Claims

- Car Not Received in Interchange
 - The Date and Time Established by LCS is the Official Interchange Date/Time for Car Hire Purposes (Car Hire Rule 11)
 - Car Hire Should be Paid Based on the LCS Record
 - Adjustments Can be Requested Outside the Car Hire Rules
 - A Liability Acceptance Message (LAM) Can be Created if a Carrier is Willing to Accept Liability

Reclaims

Reclaims do not Represent Rework

Reclaims are Legitimate
Transactions to Adjust Car
Hire Payments as Outlined
in the Car Hire Rules

Allow Current Payments to Fully Satisfy Receivable Systems

Avoid Unnecessary Claims

Reclaims

Reclaims Allowed in Two Situations

• Car Hire Rule 22

Special Agreements

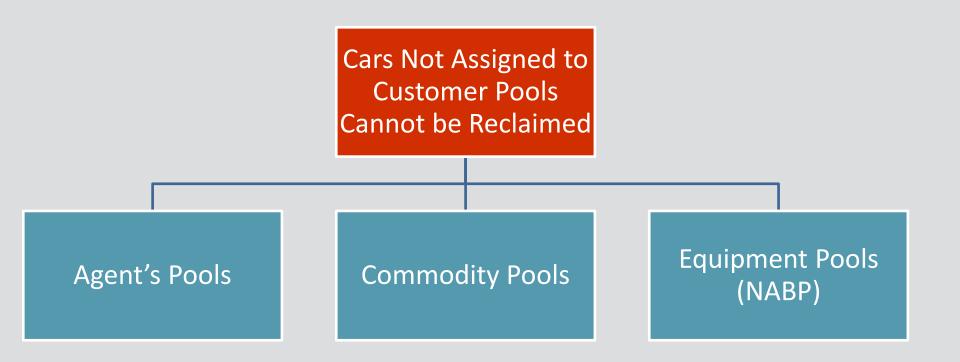
All Other Reclaims Have Been Eliminated

- Car Hire Rule 4 TOL
- Car Hire Rule 5 TOL
- Car Hire Rule 7 Interchange
- Car Hire Rule 8 Interchange
- Car Hire Rule 15 TOL

Rule 22 Allows Relief for Assigned, Idle Equipment Cars Assigned to Customer Pools Can be Reclaimed

National Customer Pools (Multi-Level Pools)

Specific Customer
Pools



Two Main Types of Rule 22 Reclaims

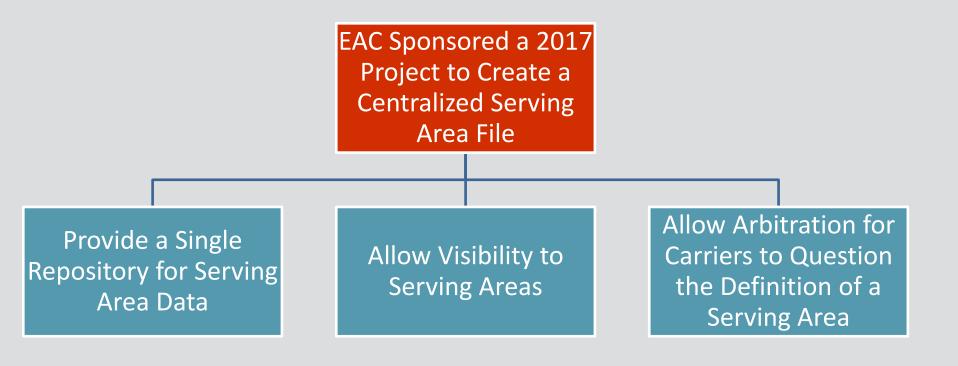
Loading Point: Empty,
Assigned Cars can be
Reclaimed from Arrival to
Placement (The Start of
Demurrage Free Time)

Held Short: Empty,
Assigned Cars Can be
Reclaimed From Arrival at a
Holding Point to Departure
from a Holding Point

Loading Point Reclaims
Can Include the Time
in a Switch
District/Serving Area

Switch
Districts/Serving Areas
are Defined Internally
by Each Carrier

There is no Visibility into Switch
Districts/Serving Areas on an Industry Basis



Special Reclaims

Special Reclaims
Are Authorized
by an
Agreement
Between two
Carriers



Reclaim
Transactions are
Subject to the
Agreement

Car Hire Rule 4 Provides Car Hire Relief for Empty Cars Handled in Revenue Service

- Cars Must be Empty
- The Waybill Must have a Revenue Empty Commodity Code (STCC) Assigned
 - Car Hire Rule 4 Contains a List of the Commodity Codes that are Defined as Revenue Empty

Car Hire Relief is Processed through a Transfer of Liability (TOL) Created by Railinc

- Rule 4 Relief is no Longer Granted through Reclaim
- The TOL Records Created by Railinc must be used in Determining Car Hire Liability

Railinc Creates TOL Records to Move Car Hire into the Car Mark Owner's Account

- TOL Records are Created when an Empty, Revenue STCC is encountered
- The EDI 417 Data Set is used to Determine the STCC on a Waybill

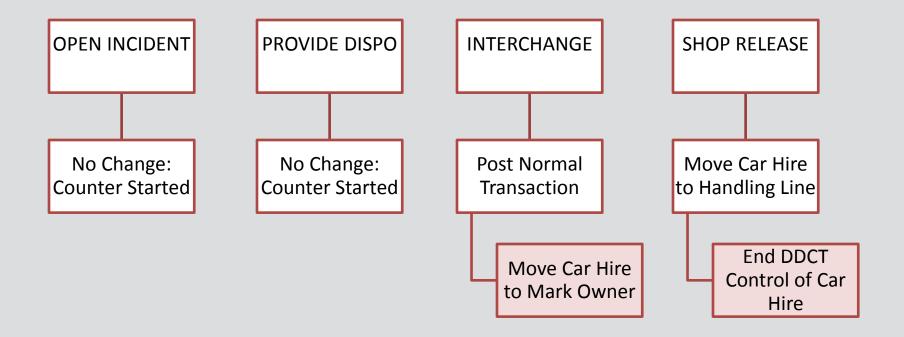
Car Hire Rule 7 Provides Car Hire Relief for Damaged Cars when the Handling Line is Responsible for Repairs

Relief is Managed through the Damaged & Defective Car Tracking (DDCT) System

Activities Related to the Damaged Car are Reported to DDCT

DDCT Creates Events that Assign Car Hire Liability Per Car Hire Rule 7

Rule 7 Events that May Impact Car Hire



LCS Analyzes the Events
Created by DDCT to
Allocate Car Hire

Reclaims are no Longer Authorized by Car Hire Rule 7

> Bilateral Arrangements can Always be Made

Car Hire Rule 8 Provides For Car Hire Relief for Damaged or Defective Cars When the Car Mark Owner is Responsible for Repairs

Relief is Managed through the DDCT System

Activities Related to Damaged or Defective Equipment are Reported through DDCT

DDCT Creates Events that Assign Car Hire Liability per Car Hire Rule 8

Rule 8 Events that may Impact Car Hire

Open Incident

No Change

Request Dispo

Move Car Hire to Mark Owner

Interchange

- Post Normal Transaction
 - Move Car Hire to Mark Owner

Shop Release

- Move Car Hire to Handling Line
 - End DDCT Control of Car Hire

LCS Analyzes the Events Created by DDCT to Allocate Car Hire

Reclaims are no Longer Authorized by Car Hire Rule 8

• Bilateral Arrangements can Always be Made

Car Service Rule 1 Allows Unassigned Cars to be Loaded

> Without Regard to Route

Without Regard to Destination

Car Service Rule 2
Allows Empty Cars not
Needed for Loading to
be:

Delivered to the Home Road at any Junction

Forwarded to the Road from which the Car was Received

Returned to Delivering Carrier (for Switching Carriers)

Boxcars can be Stored

Special Car Order 90 (SCO 90) Suspends Car Service Rule 2 for Most Cars

SCO 90 Allows the Following Handling:

Controlling Road Participated in the Loaded Movement

- Forward Car to the Leasing Railroad at any Junction
- Forward Car to the Controlling Railroad at the Junction Car was Received
- For Indirect Connections Reverse Route the Car

SCO 90 Allows the Following Handling:

Controlling Road did not Participate in the Loaded Movement

- Forward Car to the Leasing Railroad at any Junction
- Forward Car to the Controlling Railroad at the Junction Car was Received
- For Indirect Connections Use Designated Outlets to Return Car
- For Indirect Connections Reverse Route if Outlets are not Designated

Shipper Must Request Assignment **Car Service Rule** Pools can only be Shipper 16 Allows the Expanded with the Consent of the Originating **Assignment of** Line Haul Carrier **Cars to Pools** Origin Line Haul Carrier/Pool Operator Pools can be Modified by: Car Mark Owner

Car Service Rule 16 Provides Empty Handling Instruction for Assigned Cars Assigned Cars are Exempt from Car
Service Rules 1 and 2

Empty Cars can be Handled as Follows:

Written Instructions of Assignee

As Outlined in Car Service Directive 145 (CSD 145) and Car Service Directive 435 (CSD 435)

csD 145 Provides the Following Options for Empty, Assigned Cars:

CSD 435 Does not Provide for Return via SCO 90 Outlets Handle per Owner Instructions

Transportation Code E – Return to Point of Assignment via SCO 90 Outlets

Reverse Route

Transportation Code G – Must Reverse Route

Questions?